

## KanCare Closed Claims Resolution Log

Below are the payment issues (both underpayments and overpayments) from the KanCare Claims Resolution Log that have been completed. For these issues, all systematic cleanup has been completed. After 30 days, completed payment issues will be removed from this log. Refer to the historical versions of the Claims Resolution Log on the Bulletins page under the Publications tab on the KMAP website.

Issue #	Date Added	Item Reference Number	Affected Area	Comments	DXC System Status	Managed Care Organization (MCO) System Status	DXC / Managed Care Organization (MCO) Reprocessing Completion Date
262	1/8/2021		All Providers	Some codes were identified as no longer being covered. This resulted in various recoupments.  C1713, C1760, C1769, C1773, C1788, C1887, C1894, C9113	NA	SF- 1/5/2021	SF- 4/2/21
263	1/8/2021		Hospitals	Preventative medicine E&M codes were being paid in error. 99381-99385, 99391-99395	NA	SF- 1/5/2021	SF- 5/7/21 Overpayment Project Completed
264	1/8/2021		One Care Kansas	Some One Care Kansas Claims were incorrectly denied EXf7 (DENY: CLAIM CONTAINS PROCEDURES OTHER THAN ONECARE PROCEDURES)	NA	SF- NA	SF- 2/23/21
265	1/11/2021	E2020-177	Policy	Ratelist and Manual Adjustments – December 2020  Adjustments to the rates for each Nursing Facility and Nursing Facility for Mental Health in Kansas.  Effective with the implementation date for each MCO, retroactive to various dates of service.	NA	ABH - 2/17/21  SF - 12/28/20  UHC - 12/23/20	ABH - Underpayment - 3/6/21 Recovery Letter - 3/12/21 Overpayment - 5/19/21  SF - Overpayment 4/16/21 Underpayment- 2/5/21  UHC - 1/20/21
266	1/14/2021	E2020-172	Policy	PRTF Rates – January 2021  Rate updates for each Psychiatric Residential Treatment Facility (PRTF) listed on the attachment to this policy.  Effective with the implementation date for each MCO, retroactive to 1/1/2021 service dates.	NA	ABH - 1/19/21  SF -12/28/20  UHC - 1/6/21	ABH - Underpayment - 2/12/21  SF - No claims impacted.  UHC - No claims impacted.
267	1/14/2021	E2019-135-A9	Policy	Coverage of Multiplex COVID-19 Testing  The following Multiplex COVID-19 testing codes are covered:  87635 87636 87637  Effective with the implementation date for each MCO, retroactive to 10/6/2020 service dates.	NA	ABH - 1/26/21  SF - 1/1/21  UHC - 1/22/21	ABH - No claims impacted.  SF - 4/21/21  UHC - 4/15/21
268	1/14/2021	E2020-135	Policy	Coverage of D1354 Silver Diamine Fluoride  Medicaid members for ages 0 to 20 and CHIP members ages 0 to 19 will have coverage of D1354.  Effective with the implementation date for each MCO, retroactive to 1/1/2021 service dates.	NA	ABH - 1/1/21  SF - 1/11/21  UHC - 1/1/21	ABH - No claims impacted.  SF - No claims impacted.  UHC - No claims impacted.
269	1/14/2021	M2020-162	Policy	Cost Adjustment Factor for Critical Access Hospitals – January 2021 – Inpatient Only  With the implementation of KanCare, CAHs no longer receive a cost settlement. A CAH Adjustment Factor (CAF) is applied to CAH reimbursement for the Inpatient Discharges and Outpatient dates of service on or after 1/1/2021. The hospital-specific CAF is a prospective factor rather than a settlement, but it is	NA	ABH - 1/12/21  SF - 1/5/21  UHC - 12/30/20	ABH - No claims impacted.  SF - No claims impacted.  UHC - No claims impacted.
270	1/14/2021	E2020-088	Policy	Increase to Cardiac Catheterization Rates  Rate increases for specific Cardiac Catheterization codes.  Effective with the implementation date for each MCO, retroactive to 1/1/2021 service dates.	NA	ABH - 1/6/21  SF - 1/1/21  UHC - 1/1/21	ABH - No claims impacted.  SF - No claims impacted.  UHC - No claims impacted.

## KanCare Closed Claims Resolution Log

271	1/21/2021	E2020-146-A1	Policy	<p>Rate Adjustments to Support Faster High Throughput Technology COVID-19 Diagnostic Testing</p> <p>CMS established these requirements to support faster high throughput COVID-19 testing and to ensure all patients benefit from faster testing. Timelier testing will allow patients and physicians to act quickly and decisively with respect to treatment decisions, physical isolation, and contact tracing. This rate adjustment and add-on code will incentivize providers to process COVID-19 testing in a timelier manner.</p> <p>Effective with the implementation date for each MCO, retroactive to 1/1/2021 service dates.</p>	NA	<p>ABH - 1/13/21</p> <p>SF - 1/1/21</p> <p>UHC - 1/19/21</p>	<p>ABH - No claims impacted.</p> <p>SF - No claims impacted.</p> <p>UHC - No claims impacted.</p>
272	1/21/2021	E2020-175	Policy	<p>New COVID ICD-10 Diagnosis Codes Effective January 1, 2021</p> <p>As a result of the ongoing COVID-19 public health emergency, the Centers for Disease Control and Prevention's National Center for Health Statistics (CDC/NCHS) is implementing additional codes into the International Classification of Diseases, Tenth Revision, Clinical Modification (ICD-10-CM) for reporting to include both ICD-10 diagnosis codes and ICD-10 PCS codes as listed on policy attachment.</p> <p>Effective with the implementation date for each MCO,</p>	NA	<p>ABH - 1/13/21</p> <p>SF - 1/15/21- (Manual Review 1/1/21)</p> <p>UHC - 1/1/21</p>	<p>ABH - No claims impacted.</p> <p>SF - No claims impacted.</p> <p>UHC - No claims impacted.</p>
273	1/27/2021	E2006-105-A61	Policy	<p>Revision to January 2021 NCCI MUE-DME, MUE-PRA and MUE-OPH Files</p> <p>The revised NCCI MUE-DME, MUE-PRA and MUE-OPH files related to 1st quarter 2021 NCCI (National Correct Coding Initiative) will be used. CMS corrected errors in the January 2021 MUE files.</p>	NA	<p>ABH - 1/26/21</p> <p>SF - 1/1/21</p> <p>UHC - 1/23/21</p>	<p>ABH - No claims impacted.</p> <p>SF - No claims impacted.</p> <p>UHC - No claims impacted.</p>
274	1/27/2021	E2020-146	Policy	<p>HCPCS Changes - Annual 2021</p> <p>Additions, revisions and deletions related to HCPCS 2021 will be made according to Program Manager determinations utilizing the process established with Policy E2009-076 (HCPCS Changes – 2010). The anesthesia conversion factor for calendar year 2021 will be \$20.54.</p> <p>Effective with the implementation date for each MCO, retroactive to 1/1/2021 service dates.</p>	NA	<p>ABH - 3/5/21</p> <p>SF - 1/20/21</p> <p>UHC - 2/22/21</p>	<p>ABH - Underpayment - 3/22/21 Recovery Letter - 3/26/21 Overpayment - 6/14/21</p> <p>2nd Project Recovery Letter: 5/18/21 Overpayments: 8/13/21</p> <p>SF - No claims impacted.</p> <p>UHC - No claims impacted.</p>
275	1/27/2021	E2009-008-A26	Policy	<p>HCPCS Changes for Part B Drugs – January 2021</p> <p>Additions, revision and deletions related to 1st quarter 2021 HCPCS Pricing for Part B Drugs will be made according to the process outlined in Policy E2009-008.</p> <p>Effective with the implementation date for each MCO, retroactive to 1/1/2021 service dates.</p>	NA	<p>ABH - 2/11/21</p> <p>SF - 1/19/21</p> <p>UHC - 2/22/21</p>	<p>ABH - Underpayment - 3/6/21 Recovery Letter - 3/15/21 Overpayment - 5/17/21</p> <p>SF - No claims impacted.</p> <p>UHC - No claims impacted.</p>
276	1/27/2021	E2020-152-A1	Policy	<p>Update to DRG Grouper for January 2021 – Version 38.1</p> <p>CMS has released version 38.1 due to errors in the previous version. MS-DRG Grouper version 38.1 will be used for inpatient claims processing.</p> <p>Effective with the implementation date for each MCO,</p>	NA	<p>ABH - 1/25/21</p> <p>SF - 1/15/21</p> <p>UHC - 1/23/21</p>	<p>ABH - No claims impacted.</p> <p>SF - No claims impacted.</p> <p>UHC - No claims impacted.</p>
277	1/27/2021	E2020-153	Policy	<p>DRG Weights and Rates for January 2021</p> <p>Annual update to the DRG weights and rates .</p> <p>Effective with the implementation date for each MCO, retroactive to 1/1/2021 discharge dates.</p>	NA	<p>ABH - 1/4/21</p> <p>SF - 1/14/21</p> <p>UHC - 1/1/21</p>	<p>ABH - No claims impacted.</p> <p>SF - No claims impacted.</p> <p>UHC - No claims impacted.</p>

## KanCare Closed Claims Resolution Log

278	1/27/2021	PC635	Policy	<p>DRG Weights and Rates for January 2021- Updates</p> <p>Added rate for University of Kansas Hospital and Freeman Hospital Pittsburg.</p> <p>Effective with the implementation date for each MCO, retroactive to 1/1/2021 discharge dates.</p>	NA	<p>ABH - 1/25/21</p> <p>SF - 1/14/21</p> <p>UHC - 1/23/21</p>	<p>ABH - No claims impacted.</p> <p>SF - No claims impacted.</p> <p>UHC - No claims impacted.</p>
279	1/27/2021	E2020-152	Policy	<p>New DRG Grouper for January 2021</p> <p>New and deleted DRGs. The full DRG update of rates and weights will be effective January 1, 2021. CMS updates the groupers in October, however the State is updating the groupers effective 1/1/2021.</p> <p>Effective with the implementation date for each MCO, retroactive to 1/1/2021 discharge dates.</p>	NA	<p>ABH - 1/25/21</p> <p>SF - 1/15/21</p> <p>UHC - 1/1/21</p>	<p>ABH - Underpayment - 2/26/21 Recovery Letter - 3/8/21 Overpayment - 5/19/21</p> <p>SF - No claims impacted.</p> <p>UHC - No claims impacted.</p>
280	1/27/2021	E2020-170	Policy	<p>COVID-19 Vaccine Coverage During the Public Health Emergency</p> <p>Upon FDA approval, Medicaid will cover the cost of the administration for the COVID-19 vaccines to beneficiaries as mandated during the public health emergency (PHE). The vaccine will be provided to the state of Kansas at no charge during the PHE. Vaccine codes that will be covered include:</p>	NA	<p>ABH - 1/20/21</p> <p>SF - 1/14/21</p> <p>UHC - 1/5/21</p>	<p>ABH - No claims impacted.</p> <p>SF - No claims impacted.</p> <p>UHC - No claims impacted.</p>
281	1/27/2021	E2020-171	Policy	<p>NF and NFMH Mid-Year Rate Adjustment – January 2021</p> <p>Updating rates to reflect mid-period case mix adjustment for each Nursing Facility and Nursing Facility for Mental Health , as required by state regulation.</p> <p>Effective with the implementation date for each MCO, retroactive to 1/1/2021 service dates.</p>	NA	<p>ABH - 1/25/21</p> <p>SF - 1/1/21</p> <p>UHC - 1/1/21</p>	<p>ABH - Recovery Letter - 2/17/21 Overpayment - 5/19/21</p> <p>SF - No claims impacted.</p> <p>UHC - No claims impacted.</p>
282	2/4/2021	E2021-004	Policy	<p>NF Rate Adjustments for January 2021</p> <p>Adjustments to the rates for each Nursing Facility and Nursing Facility for Mental Health in Kansas.</p> <p>Effective with the implementation date for each MCO, retroactive to various service dates.</p>	NA	<p>ABH - 2/24/21</p> <p>SF - 2/2/21</p> <p>UHC - 2/1/21</p>	<p>ABH - Underpayment - 3/29/21 Recovery Letter - 3/30/21 Overpayment - 6/21/21</p> <p>SF -Underpayment- 3/24/21 Project completed. Overpayment - 5/21/21 Project completed</p> <p>UHC - 3/9/21</p>
283	2/4/2021	E2006-105-A60	Policy	<p>NCCI/MUE Editing - January 2021</p> <p>This is the quarterly policy to implement the additions, revisions and deletions related to 1st quarter 2021 NCCI/MUE updates.</p> <p>Effective with the implementation date for each MCO, retroactive to 1/1/2021 service dates.</p>	NA	<p>ABH - 1/26/21</p> <p>SF - 1/1/21</p> <p>UHC - 1/23/21</p>	<p>ABH - No claims impacted.</p> <p>SF - No claims impacted.</p> <p>UHC - No claims impacted.</p>
284	2/12/2021	E2020-176	Policy	<p>Swing Bed Rates for Calendar Year 2021</p> <p>This is an annual rate adjustment mandated by CMS.</p> <p>Effective with the implementation date for each MCO, retroactive to 1/1/2021 service dates.</p>	NA	<p>ABH - 2/2/21</p> <p>SF - 1/4/21</p> <p>UHC - 2/2/21</p>	<p>ABH - No claims impacted.</p> <p>SF - No claims impacted.</p> <p>UHC - No claims impacted.</p>
285	2/12/2021	E2020-147	Policy	<p>MCR-AA Rate Updates - January 2021</p> <p>Annual and quarterly updates are required per policy E2005-066. All Medicare Part B cost avoidance procedure codes will be reviewed against the DMERC fee schedule for rate discrepancies and updated accordingly. The MCR-AA rate allowed amount should equal the DMERC's allowed amount for each procedure.</p> <p>Effective with the implementation date for each MCO, retroactive to 1/1/2021 service dates.</p>	NA	<p>ABH - 2/11/21</p> <p>SF - 1/19/21</p> <p>UHC - 2/22/21</p>	<p>ABH - Underpayment - 3/6/21 Recovery Letter - 3/15/21 Overpayment - 5/17/21</p> <p>SF - No claims impacted.</p> <p>UHC - No claims impacted.</p>

## KanCare Closed Claims Resolution Log

286	2/12/2021	E2020-173	Policy	NovoSeven RT - Medical Benefit Coverage  Coverage of HCPCS code J7189 added.  Effective with the implementation date for each MCO, retroactive to 11/5/2020 service dates.	NA	ABH - 2/3/21 SF - 1/19/21 UHC - 12/23/20	ABH - No claims impacted. SF - No claims impacted. UHC - No claims impacted
287	2/16/2021		All Providers	Beginning August 27, 2020, Aetna rejected vaccine claims that billed zero dollars, when these claims should have been denied as content of service.	NA	ABH - 2/11/21	ABH - Underpayment - 2/26/21
288	2/18/2021	E2021-009	Policy	Indian Health Services (IHS) Reimbursement – CY 2021  The rate for Indian Health Services (IHS) is going from \$479.00 to \$519.00. Retroactive adjustments will be necessary for these	NA	ABH - 3/2/21 SF - 2/11/21	ABH - Underpayment - 3/24/21 SF - No claims impacted.
289	2/18/2021	E2021-006	Policy	State Mental Health State Institution Cost Settlement Report  State mental health institution reimbursement is based on provider specific rates, regardless of the billed amount. This allows Medicaid cost report settlements for state mental health institutions to be processed with retroactive rate adjustments.  <del>KanCare managed care organizations will process retroactive</del>	NA	ABH - 2/22/21 SF - 2/2/21 UHC - 3/9/21	ABH - Underpayment - 3/24/21 SF - 3/8/21 UHC - No claims impacted.
290	2/19/2021		CAH Providers	Critical Access Hospital Cost Adjustment Factor was not paid on claims with diagnosis code U07.1	NA	UHC - 2/16/21	UHC - 3/1/21
291	3/9/2021	SF- 1403	Spenddown	Spenddown Adjustment payment finalization issue. Mismatched Status on the Original Service Line to the Back-out Line on Adjustments	NA	SF-3/12/21	SF- 3/16/21
292	3/3/2021		All Providers	Aetna was not entering Spenddown correctly into KMAP when the member was QMB and the service was Medicare non-covered and there was no GY Modifier.  A project was created to update KMAP appropriately.	N/A	ABH - 2/26/21	ABH - No recoveries
293	3/12/2021	PC638	Policy	DRG Weights and Rates for January 2021- Updates  Updated Medicaid ID and NPI for Hillsboro Hospital. Also, Menorah Hospital GME Factor was recalculated.  Effective with the implementation date for each MCO, retroactive to 1/1/2021 discharge dates.	N/A	ABH - 3/1/21 SF - 3/5/21 UHC - 3/6/21	ABH Underpayment - 3/26/21 SF - No claims impacted. UHC - No claims impacted.
294	3/12/2021	E2020-146-A2	Policy	HCPCS Changes for January 2021 – Rate Updates  CMS released updates to fee schedules. They have also included some rates that were not initially available.  Effective with the implementation date for each MCO, retroactive to 1/1/2021 service dates.	N/A	ABH - 3/23/21 SF - 3/11/21 UHC - 3/29/21	ABH - No claims impacted. SF - No claims impacted. UHC - 5/13/21
295	3/23/2021		All Providers	An incorrect table was being used to validate NDC with procedure codes causing certain claims to deny in error.  A claims project will be created to reprocess any claims that were denied in error.	N/A	ABH - 4/7/21	ABH - Underpayment - 5/21/21
296	3/24/2021	E2020-170-A1	Policy	COVID-19 Vaccine Coverage During the Public Health Emergency – Janssen  Upon FDA approval, Medicaid will cover the cost of the administration for the COVID-19 vaccines to beneficiaries as mandated during the public health emergency (PHE). The vaccine will be provided to the state of Kansas at no charge during the PHE.  Approved for ages 18 and older: 91303 vaccine 0031A Immunization Administration  Effective with the implementation date for each MCO, retroactive to 2/27/2021 service dates.	N/A	ABH - 4/21/21 SF - 3/17/21 UHC - 3/14/21	ABH - Underpayment - 6/30/21 SF - No claims impacted. UHC - No claims impacted.
297	3/24/2021	E2021-021	Policy	Ratelist and Manual Adjustments – March 2021  Adjustments to the rates for each Nursing Facility and Nursing Facility for Mental Health in Kansas  Effective with the implementation date for each MCO, retroactive to various service dates.	N/A	ABH - 3/28/21 SF - 3/10/21 UHC - 3/12/21	ABH - Underpayment - 5/28/21 SF - Overpayment 7/7/21 Underpayment- 4/16/21 UHC - 3/30/21
299	3/24/2021		Spenddown	An incorrect claims Standard Operating Procedure update caused spenddown claims to not be processed correctly when a member had primary insurance with no remaining member responsibility.	N/A	UHC - 4/9/21	UHC - No claims impacted.

## KanCare Closed Claims Resolution Log

300	2/22/2021	SF- 1404	All Providers	As outlined in policy E2020-117, maternal depression screenings codes 96160, 96161, G8431, and G8510 are approved for coverage with effective dates starting 1.1.2021. It was discovered that claims for these codes are denying with SHP, and configuration needed to be corrected/updated.	N/A	SF- 3/5/21	SF- 3/26/21
301	2/22/2021	SF- 1404	All Providers	Related to E2020-117-A1-Any claims that include Modifier 59 would require that records be submitted with all claims that include Modifier 59. Configuration and projects are in process.Impacted claims will be reprocessed retroactive to January 1, 2021 service dates.	N/A	SF- 6/10/21	SF- 5/3/2021
302	4/15/2021	E2021-028	Policy	Ratelist and Manual Adjustments, Policy Routine Maintenance – April 2021  Adjustments to the rates for each Nursing Facility and Nursing Facility for Mental Health in Kansas.  Effective with the implementation date for each MCO, retroactive to various service dates.	N/A	ABH - 4/28/21 SF - 4/23/21 UHC - 4/7/21	ABH - Underpayment - 6/22/21 SF - 5/25/21 UHC - 4/23/21
303	4/15/2021	E2021-017	Policy	MCR-AA Rate Updates - April 2021  All Medicare Part B cost avoidance procedure codes will be reviewed against the DMERC fee schedule for rate discrepancies and updated accordingly. The MCR-AA rate allowed amount should equal the DMERC's allowed amount for each procedure.  Effective with the implementation date for each MCO, retroactive to 4/01/2021 service dates.	N/A	ABH - 4/28/21 SF - 4/5/21 UHC - 5/24/21	ABH - No claims impacted. SF - No claims impacted. UHC - No claims impacted.
304	4/15/2021	E2009-008-A27	Policy	HCPCS Pricing for Part B Drugs – April 2021  This is the quarterly policy documented to track and implement the additions, revisions and deletions related to the 2nd quarter 2021 HCPCS Pricing for Part B Drugs.  Effective with the implementation date for each MCO, retroactive to 4/01/2021 service dates.	N/A	ABH - 4/1/21 SF - 4/5/21 UHC - 5/24/21	ABH - No claims impacted. SF - No claims impacted. UHC - No claims impacted.
305	4/21/2021		All Providers	Beginning 1/1/2021, Aetna was denying codes 96160 & 96161 for maternal depression screening in error for having no prior authorization.	N/A	ABH - 4/6/21	ABH - Underpayment - 6/2/21
307	4/22/2021	SF-1406	10 Providers	Policy E2020-164 was interpreted to pay Indian Health Service providers per the standard Medicaid rate when services were rendered in a location outside of the four walls of the facility. This interpretation was incorrect and caused FFS payments on IHS claims billed with a location other than an encounter location.  Impacted claims have been identified and a project is in process to correct the FFS payments to pay the encounter rate.  Configuration update is in process with an ETA of 5/7/21. All current and future claims will be corrected manually prior to a payable until the system update is implemented.	N/A	SF- 4/26/21	SF- 5/24/21
308	5/5/2021	E2020-170-A2	Policy	COVID-19 Vaccine Administration and the American Rescue Plan Act/Managed Care Carveout  COVID vaccine/administration will be carved out of KanCare. The MCOs will act as the claim payment intermediary and will continue to pay KMAP providers for these services. The MCOs will submit data to KDHE. Using this data, KDHE will reimburse the MCOs for all paid vaccine administration through manual expenditures.  Effective with the implementation date for each MCO, retroactive to 4/1/2021 service dates.	N/A	ABH - 4/20/21 SF - 4/13/21 UHC - 4/18/21	ABH - Underpayment - 6/2/21 SF - No claims impacted. UHC - No claims impacted.

## KanCare Closed Claims Resolution Log

309	5/5/2021	E2020-170-A3	Policy	<p>Pause Administration of Johnson &amp; Johnson COVID-19 Vaccine</p> <p>The FDA and CDC released a statement on April 13, 2021 to pause the administration of the Johnson &amp; Johnson Covid-19 vaccine, Janssen. KDHE also released a statement calling for the pause of this vaccine being administered. The vaccine has not been recalled at this time. No administration claims occurring on April 13, 2021 or after that will be reimbursed. Reimbursement of the administration of this vaccine will begin again upon approval of the FDA and CDC and KDHE to administer the vaccine.</p> <p>Effective with the implementation date for each MCO, retroactive to 4/13/2021 service dates.</p>	N/A	<p>ABH - 4/21/21</p> <p>SF - 4/19/21</p> <p>UHC - 4/24/21</p>	<p>ABH - No claims impacted.</p> <p>SF - No claims impacted.</p> <p>UHC - No claims impacted.</p>
310	5/5/2021	E2020-117-A1	Policy	<p>Modifier 59 Allowed When Billed with Maternal Depression Screening</p> <p>Claims were denying for payment when the Maternal Depression Screening code CPT code 96161 was billed, due to an NCCI edit effective January 1, 2021. This edit has a Modifier Indicator of 1 (Allowed): The modifier associated with NCCI are allowed with the PTP code pair when appropriate. Modifier 59, which indicates a distinct procedural service, is one of the modifiers allowed to be billed with this NCCI edit. Once the Modifier 59 Requirements policy is implemented, any claims that include Modifier 59 would require that records be submitted with all claims that include Modifier 59 for review post-payment, since Modifier 59 can be abused. It is the expectation that the MCO's do not request any records and/or review claims post-payment when CPT code 96161 is billed with Modifier 59.</p> <p>Effective with the implementation date for each MCO, retroactive to 1/1/2021 service dates.</p>	N/A	<p>ABH - 4/14/21</p> <p>SF - 5/28/21</p> <p>UHC - 4/30/21</p>	<p>ABH - Underpayment 5/18/21</p> <p>SF - 3/25/2021: began monitoring manually on payable. Claims prior were on project completed 5/3/21.</p> <p>UHC - 5/21/21</p>
311	5/27/2021	E2020-170-A5	Policy	<p>Resumption of Administration of Johnsons &amp; Johnson Janssen COVID-19 Vaccine</p> <p>Kansas providers may begin using the Johnson &amp; Johnson COVID 19 vaccine again per KDHE press release. The vaccine pause in administration was lifted by the Centers for Disease Control (CDC) and Food Drug Administration (FDA) on April 23, 2021.</p>	N/A	<p>ABH - 5/26/21</p> <p>SF - 4/27/21</p> <p>UHC - 5/10/21</p>	<p>ABH - No claims impacted.</p> <p>SF - No claims impacted.</p> <p>UHC - No claims impacted.</p>
312	5/27/2021	E2020-146-A3	Policy	<p>HCPCS Changes – April 2021</p> <p>Additions, revisions and deletions related to 2nd Quarter HCPCS 2021 will be made according to Program Managers determinations utilizing the process established with Policy E2009-076 (HCPCS Changes – 2010).</p>	N/A	<p>ABH - 5/10/21</p> <p>SF - 4/21/21</p> <p>UHC - 5/24/21</p>	<p>ABH - No claims impacted.</p> <p>SF - No claims impacted.</p> <p>UHC - No claims impacted.</p>
313	5/27/2021	E2021-038	Policy	<p>Ratelist and Manual Adjustments – May 2021</p> <p>Adjustments to the rates for each Nursing Facility and Nursing Facility for Mental Health in Kansas.</p>	N/A	<p>ABH - 6/2/21</p> <p>SF - 5/14/21</p> <p>UHC - 5/3/21</p>	<p>ABH - Underpayment - 6/22/21 Recovery Letter - 6/30/21 Overpayment - 8/1/21</p> <p>2nd Project: Recovery Letter - 8/12/21 Overpayment - 9/27/21</p> <p>SF - Overpayment 8/31/21 Project Completed Underpayment- 6/25/21</p> <p>UHC - 5/21/21</p>
314	5/27/2021	E2020-041	Policy	<p>FY2021 Home and Community Based Services Rate Changes: I/DD and TA Waivers</p> <p>The Federal Financial Participation (FFP) rates will change as outlined in the policy.</p> <p>Medicaid Regular Match = 65.36% Enhanced Match = 75.750% Enhanced Match for CHIP = 87.250%</p> <p>Required change due to Families First Coronavirus Response Act.</p>	N/A	<p>ABH - 6/15/21</p> <p>SF - 5/17/21</p> <p>UHC - 6/11/21</p>	<p>ABH - Underpayment - 7/31/21</p> <p>SF - No claims impacted.</p> <p>UHC - 6/21/21</p>

## KanCare Closed Claims Resolution Log

315	5/27/2021	E2021-044	Policy	<p>State Mental Health Institution Amended Cost Settlement Reports</p> <p>State mental health institution reimbursement is based on provider specific rates, regardless of the billed amount. This allows Medicaid cost report settlements for state mental health institutions to be processed with retroactive rate adjustments. State institution retroactive rate adjustments are no longer made as off system payment reconciliations.</p> <p>Effective with the implementation date for each MCO, retroactive to 7/1/2018 through 6/30/2019 service dates.</p>	N/A	<p>ABH - 6/20/21</p> <p>SF - 5/19/21</p> <p>UHC - 6/15/21</p>	<p>ABH - Underpayment - 7/14/21</p> <p>SF - No claims impacted.</p> <p>UHC - 6/22/21</p>
316	6/17/2021	E2020-146-A6	Policy	<p>EUA Coverage Change for Bamlanivimab When Administered Alone</p> <p>Procedure codes M0239 and Q0239 will be discontinued due to the Food and Drug Administration (FDA) revocation of the emergency use authorization (EUA) of Bamlanivimab when administered alone.</p> <p>Effective with the implementation date for each MCO, retroactive to 4/16/2021 service dates.</p>	N/A	<p>ABH - 5/26/21</p> <p>SF - 5/26/21</p> <p>UHC - 5/30/21</p>	<p>ABH - Recovery Letter - 6/11/21 Overpayment - 8/12/21</p> <p>SF - No claims impacted.</p> <p>UHC - No claims impacted.</p>
317	6/17/2021	E2020-170-A7	Policy	<p>COVID-19 Vaccine Coverage During the Public Health Emergency – Pfizer-BioNTech</p> <p>As of May 10, 2021, the FDA has approved EUA for the Pfizer-BioNTech vaccine to be administered to 12-15-year-old individuals. The CDC also approved this on May 12, 2021.</p> <p>Pfizer-BioNTech Approved for ages 12 and older Effective May 12, 2021 91300, 0001A, 0002A</p> <p>Effective with the implementation date for each MCO, retroactive to 5/12/2021 service dates.</p>	N/A	<p>ABH - 6/11/21</p> <p>SF - 5/25/21</p> <p>UHC - 5/28/21</p>	<p>ABH - Underpayment - 7/14/21</p> <p>SF - No claims impacted.</p> <p>UHC - 6/16/21</p>
318	6/17/2021	E2021-041	Policy	<p>FY2021 Home and Community Based Services Rate Changes: I/DD and TA Waivers</p> <p>Pursuant to the Kansas legislative appropriations, the Home and Community Based Services (HCBS) Fee for Service and Managed Care Floor rates will increase in some duration of SFY2021 (dates of service April 1, 2021, to June 30, 2021) and effective from SFY2022. The changes are based on legislative appropriation.</p> <p>Effective with the implementation date for each MCO, retroactive to 4/1/2021 service dates.</p>	N/A	<p>ABH - 6/15/21</p> <p>SF - 5/17/21</p> <p>UHC - 6/11/21</p>	<p>ABH - Underpayment - 7/31/21</p> <p>SF - No claims impacted.</p> <p>UHC - 6/21/21</p>
319	7/1/2021	E2020-146-A5	Policy	<p>COVID-19 Monoclonal Antibody Infusions</p> <p>Two new codes for COVID-19 Monoclonal Antibody Infusions related to 3rd Quarter HCPCS 2021 updates is being added according to Program Managers determinations utilizing the process established with Policy E2009-076 (HCPCS Changes – 2010).</p> <p>Effective with the implementation date for each MCO, retroactive to 5/6/2021 service dates.</p>	N/A	<p>ABH - 6/17/21</p> <p>SF - 7/9/21</p> <p>UHC - 6/26/21</p>	<p>ABH - No claims impacted.</p> <p>SF - No claims impacted.</p> <p>UHC - No claims impacted.</p>
321	7/15/2021	E2020-170-A8	Policy	<p>Rate Increase for COVID-19 Vaccine Administration in the Home</p> <p>Effective June 8, 2021, an additional payment amount of \$35.00 will be reimbursed for administering the COVID-19 vaccine in the home for certain members. This is in addition to the standard administration amount of \$40.00, for a total payment of approximately \$75.00 for a single-dose vaccine or \$150.00 for both doses of a 2-dose vaccine.</p> <p>Effective with the implementation date for each MCO, retroactive to 6/8/2021 service dates.</p>	N/A	<p>ABH - 8/5/21</p> <p>SF - 7/16/21</p> <p>UHC - 7/11/21</p>	<p>ABH - No claims impacted.</p> <p>SF - No claims impacted.</p> <p>UHC - No claims impacted.</p>

## KanCare Closed Claims Resolution Log

322	7/15/2021	E2020-114-A4	Policy	<p>MAT Medicaid Rate - Updates for Drug Related Codes</p> <p>Effective June 18, 2021, retroactive to January 1, 2021, the rates for Medication Assisted Treatment (MAT) drugs/biologics approved for OUD treatments are to be updated on a regular basis.</p> <p>MAT drugs/biologics that are part of a bundled rate are classified as G-codes under Medicare. These codes will be updated annually, or as often as CMS posts updated MAT G-code rates.</p> <p>Effective with the implementation date for each MCO, retroactive to 6/18/2021 service dates.</p>	N/A	<p>ABH - 7/16/21</p> <p>SF - 7/9/21</p> <p>UHC - 8/20/21</p>	<p>ABH - No claims impacted.</p> <p>SF - 8/31/21</p> <p>UHC - 10/22/21</p>
323	7/21/2021	E2006-105-A62	Policy	<p>NCCI/MUE Editing – July 2021</p> <p>Additions, revisions and deletions related to 3rd quarter 2021 NCCI (National Correct Coding Initiative) and MUEs (Medically Unlikely Edit) .</p> <p>Effective with the implementation date for each MCO, retroactive to 7/1/2021 service dates.</p>	N/A	<p>ABH - 7/25/21</p> <p>SF - 7/1/21</p> <p>UHC - 7/9/21</p>	<p>ABH - No claims impacted.</p> <p>SF - No claims impacted.</p> <p>UHC - No claims impacted.</p>
324	7/21/2021	E2021-029	Policy	<p>State Institution Alternative (SIA) Billing and Reimbursement</p> <p>Per diem rate updates for Prairie View.</p> <p>Effective with the implementation date for each MCO, retroactive to Prairie View's enrollment effective date.</p>	N/A	<p>ABH - 5/4/21</p> <p>SF - 4/16/21</p> <p>UHC - 7/16/21</p>	<p>ABH - No claims impacted.</p> <p>SF - No claims impacted.</p> <p>UHC - No claims impacted.</p>
326	7/28/2021	E2021-055	Policy	<p>Coverage of 90697 Dtap-IPV-Hib-HepB Vaxelis Vaccine</p> <p>CPT code 90697 vaccine for Diphtheria, tetanus toxoids, acellular pertussis vaccine, inactivated poliovirus vaccine, Haemophilus influenza type b PRP-OMP conjugate vaccine, and hepatitis B vaccine (DTap-IPV-Hib-HepB) such as Vaxelis will be covered for ages six weeks through 4 years of age.</p> <p>Effective with the implementation date for each MCO, retroactive to 6/1/2021 service dates.</p>	N/A	<p>ABH - 7/21/21</p> <p>SF - 7/22/21</p> <p>UHC - 8/26/21</p>	<p>ABH - No claims impacted.</p> <p>SF - No claims impacted.</p> <p>UHC - 10/22/21</p>
327	7/28/2021	E2021-056	Policy	<p>Coverage of 90619 MenACWY-TT (Menquadfi) Vaccine</p> <p>CPT code 90619-Meningococcal conjugate vaccine, serogroups A, C, W, Y, quadrivalent, tetanus toxoid carrier (MenACWY-TT), such as MenQuadfi has been approved for use in ages 2 through 18.</p> <p>Effective with the implementation date for each MCO, retroactive to 5/1/2021 service dates.</p>	N/A	<p>ABH - 7/21/21</p> <p>SF - 7/22/21</p> <p>UHC - 7/26/21</p>	<p>ABH - No claims impacted.</p> <p>SF - No claims impacted.</p> <p>UHC - No claims impacted.</p>
328	8/10/2021	SF-1406 E2019-019-A2	All Providers	<p>The codes and rates from policy E2019-019-A2 were configured for date of service 3.1.19-3.31.21 in error. This caused claims for the procedure codes on this policy to be paid at the incorrect rate. The issue started on 4/14/21 and was corrected on 6/8/21. The system has been updated as of 6/8/2021 and the claims clean-up is in process.</p>	N/A	<p>SF - 6/8/21</p>	<p>SF- Overpayment - 10/12/21</p> <p>Underpayment- 10/15/21</p>
329	8/12/2021		CMHC	<p>T1017 was being denied in error for not having the correct modifier attached.</p> <p>A claims project has been created to adjust affected claims.</p>	N/A	<p>ABH - 8/8/21</p>	<p>ABH - Underpayment - 8/20/21</p>
331	8/18/2021	E2017-109-A6	Policy	<p>Increasing WORK Independent Living Counseling Rate</p> <p>A change to the WORK Independent Living Counseling (ILC) rate.</p> <p>Effective with the implementation date for each MCO, retroactive to 7/1/2021 service dates.</p>	N/A	<p>ABH - 9/20/21</p> <p>SF - 8/6/21</p> <p>UHC - 8/13/21</p>	<p>ABH - No claims impacted.</p> <p>SF - 8/23/21</p> <p>UHC - 9/17/21</p>
332	8/18/2021	E2019-019-A3	Policy	<p>Rate Changes for Physician Administered Drugs – July 2021</p> <p>Physician Administered Drugs (PADs) with pure codes that are submitted for reimbursement under the medical benefit that do not have a Medicare Part-B rate will be priced as indicated on the policy.</p> <p>Effective with the implementation date for each MCO, retroactive to 7/1/2021 service dates.</p>	N/A	<p>ABH - 8/10/21</p> <p>SF - 7/20/21</p> <p>UHC - 8/20/21</p>	<p>ABH - No claims impacted.</p> <p>SF - No claims impacted.</p> <p>UHC - 10/22/21</p>

## KanCare Closed Claims Resolution Log

334	8/18/2021	E2020-146-A7	Policy	<p>COVID-19 EUA Monoclonal Antibody Product Coverage Additions/Changes</p> <p>Monoclonal Antibody Products approved for COVID-19 Emergency Use Authorization (EUA) will be covered. (HCPCS codes: Q0243, Q0244, M0243, M0244, Q0245, M0245, M0246, Q0247, M0247, M0248)</p> <p>Effective with the implementation date for each MCO, retroactive to various service dates.</p>	N/A	<p>ABH - 9/2/21</p> <p>SF - 7/20/21</p> <p>UHC - 8/20/21</p>	<p>ABH - 9/17/21</p> <p>SF - No claims impacted.</p> <p>UHC - 10/22/21</p>
335	8/18/2021	E2021-040	Policy	<p>MCR-AA Rate Updates – July 2021</p> <p>All Medicare Part B cost avoidance procedure codes will be reviewed against the DMERC fee schedule for rate discrepancies and updated accordingly. The MCR-AA rate allowed amount should equal the DMERC’s allowed amount for each procedure.</p> <p>Effective with the implementation date for each MCO, retroactive to 7/1/2021 service dates.</p>	N/A	<p>ABH - 8/5/21</p> <p>SF - 7/2/21</p> <p>UHC - 8/20/21</p>	<p>ABH - No claims impacted.</p> <p>SF - No claims impacted.</p> <p>UHC - 10/22/21</p>
336	8/18/2021	E2009-008-A28	Policy	<p>HCPCS Pricing for Part B Drugs – July 2021</p> <p>Additions, revisions and deletions related to 3rd quarter 2021 HCPCS Pricing for Part B Drugs</p> <p>Effective with the implementation date for each MCO, retroactive to 7/1/2021 service dates.</p>	N/A	<p>ABH - 8/5/21</p> <p>SF - 7/12/21</p> <p>UHC - 8/20/21</p>	<p>ABH - No claims impacted.</p> <p>SF - No claims impacted.</p> <p>UHC - 10/22/21</p>
337	8/25/2021	SF-1407	All Providers	<p>Claims paid in error when billed with GZ/32 modifier. Per KMAP Coding Modifier document these modifiers are not payable.</p> <p><b>DUPLICATE TO ISSUE #338.</b></p>	N/A	SF- 9/24/21 ETA	SF-10/25/21 ETA
339	9/2/2021	E2021-073	Policy	<p>State MH Institution Room Rates for SFY 2022</p> <p>This change is due to a recalculation of room rates based on the new Fiscal Year 2022 budget for the MH State Hospitals.</p> <p>Effective with the implementation date for each MCO, retroactive to 7/1/2021 service dates.</p>	N/A	<p>ABH - 9/1/21</p> <p>SF - 7/29/21</p> <p>UHC - 8/13/21</p>	<p>ABH - No claims impacted.</p> <p>SF - No claims impacted.</p> <p>UHC - No claims impacted.</p>